## PRESENT

## CORPORATE BOARD MEMBERS

Chair (DB) - online
Senior Non-Executive Director (MD)
Non-Executive Director (RS) - online
Non-Executive Director (AM)
Executive Director and Dean of Academic Studies (TH)
Chief Executive (PK)
Finance Director (JM)
Business Development Director (PW)
Marketing Director (JK)

## IN ATTENDANCE

Interim Deputy Registrar, Corporate Board Secretary (LR)

## IN ATTENDANCE [PART OF THE MEETING ONLY]

## Student President (JD)

Student Vice President (MM)
Registrar/COO (HAR)

## APOLOGIES

No apologies were received.

## JD and MM joined the meeting

1. Session with the Student Presidents
1.1. The Chair welcomed the Student Officers (President, JD and Vice-President, MM) to the meeting and introduced the session.
1.2. The Chair welcomed the new Student Engagement Officer (KM) and the Non-Executive Directors introduced themselves to him.
1.3. The Principal provided feedback on points raised by the Student Presidents at the previous meeting, as follows:
1.3.1. Holocaust memorial event: There was something of a misunderstanding at the previous meeting relating to a small staff research event that had been opened to students. The event may have been interpreted by some as a student event that was tokenistic if intended as an ICMP-wide commemoration of Holocaust Memorial Day. The EDI committee is subsequently considering a request to acknowledge the Holocaust within the events programming. Discussions are now happening around what will be on the agenda next year, with input from the student representatives on that committee. The EDI committee will continue to govern our programme of events going forward but with much wider involvement with the broader student and staff body. The meeting acknowledged that there will always need to be decisions made about what will be prioritized for commemoration given the impossibility of covering all possible celebrations and remembrances.
1.3.2.Use of the ICMP Venue for CertHE students - this action is complete; an event was
recently held.
1.3.3.Capacity and resourcing of the Wellbeing Team - ICMP's newly appointed Deputy Head of Student Services will be coming into post imminently. Technically, a new case management system and new learning analytics software are being procured. The Board noted their commitment to improving and expanding Student Support Services.
1.3.4.Improvements to Facilities (Loan Equipment) - The President reported that generally the quality of loan equipment seems to have improved since the feedback from the previous meeting was acted upon. The Board asked the President and Vice-President to keep an eye on this and report back if there are any further issues.
1.3.5.Receive feedback on how the Student President and Vice-President would like to receive Board feedback - The Principal suggested the reimplementation of a central register of all students received matters so that staff can report back to Senate on an ongoing live action table.
ACTION: TH/LR and Student Engagement Officer to establish student feedback tracking system.
1.4. The Student President and Vice-President introduced the following topics:
1.4.1.Unfortunately, last Monday's Student Senate did not go ahead due to poor attendance. They attribute this to the fact it was during the assessment period.
1.4.2.Sensitivity training for Student Officers and Student Reps was requested.

ACTION: TH/LR - The Student Engagement Officer to look at what is on offer through
AdvanceHE and NUS for Student Representative training, in liaison also with Head of HR.
KM invited to put in a business case for this training.
1.4.3.RS suggested that Student Officers might disseminate this training to wider student community.
1.4.4.PK suggested revisiting the idea of a sabbatical officer, to provide continuity for Student Officers and the framework for more development of a formal student union.
ACTION: TH to investigate the feasibility of introducing a sabbatical officer role, initially part-time, as part also of actions relating to this year's External Governance Review.
1.5. The Student President suggested that a debating society would be beneficial.
1.5.1.The Student Engagement Officer suggested that students would benefit from leadership training to gain the requisite skills to run a society.
1.5.2.It was agreed that the latter two points would be addressed within the existing process for Student Societies.
1.5.3.There was mention of the graduation ceremony. Outgoing student presidents will be invited to give some kind of speech or vote of thanks. The details will be discussed with the Presidents, and decided, bearing in mind what they would be comfortable doing, within Graduation Working Group.
1.5.4.The Chair of the Board thanked the Student Officers for a very interesting discussion.

## JD and MM left the meeting

2. Welcomes, apologies, quoracy and declarations of interest
2.1. The Chair welcomed members of the Board to the meeting.
2.2. The Chair welcomed AM to the role of Non-Executive Director.
2.3. The Chair congratulated TH on the award of the title of Principal.
2.4. No apologies were noted.
2.5. One conflict of interest was noted for both Chief Executive (PK) and Business Development Director (PW) who are shareholders.
2.6. The Board noted it was quorate to proceed.

## 3. Previous Minutes and matters arising

3.1. The minutes of the meeting held on 26 January 2023 were received.
3.2. It was noted that some names were included in the action table of the previous meeting. The names of third parties should be removed using only institutional affiliation as the identifier.

DECISION: Subject to the above amendment, the minutes were approved as a correct record of the meeting on 26 January 2023.
DECISION: Following the discussion, the redacted version of the minutes, incorporating the above amendment, were approved for publication.

### 3.3. Matters Arising

3.3.1.Members received updates on actions from the previous meeting, as noted in the Matters Arising Report:
ACTION: PW to organise for a presentation of the Learning Analytics Project to be made at the next meeting of the Board.
ACTION: The October 2023 Board to include a student engagement/student union item.

## Matters arising from the Corporate Board meeting on 26 January 2023 - updated April 2023

| Point | Board | Action to be taken | Target date | Action by | Success indicators | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Report } \\ \text { to } \end{array} \\ \hline \end{array}$ | Date completed | Status and Evaluation |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1. | CB1 2020/21 | A suite of financial performance policies will be presented to Audit Committee and a draft VFM report will be presented to the Corporate Board. | $\begin{aligned} & \text { Aprill21 } \\ & \text { April 22 } \\ & \tan 23 \\ & \text { Apr } 23 \end{aligned}$ |  | VFM report presented | Chair |  | Complete. This has been delegated to, and reviewed, by the Audit Committee. |
| 2. | CB3 2021/22 | Chief Executive to liaise with HR to capture CPD for Board members more formally. | Jul 22 |  | CPD formally captured | CB | April 23 | Complete. <br> CB03, agenda item <br> 12.1 |
| 3. | Awayday 21/22 | Revisit Consortia purchasing. | $\text { Oct } 22$ | PW |  | CB | April 23 | Complete. JISC membership is required for consortia purchasing which is not feasible at this time. |
| 4. | Awayday 21/22 | Contact identified candidate to replace the outgoing NED. | Oct 22 | PK | Replacement identified | CB | Jan 23 | Complete. <br> Verbal update at CB 03, agenda item 10.1. |
| 5. | CB01 22/23 | Board members to accept an invitation to visit the University of West London. |  | PW | Members of the Board have visited UWE | CB | Mar 23 | Complete. <br> Visit undertaken. |
| 6. | CB02 22/23 | Look into splitting RGPC as per recommendations of the Governance Review. | Apr 23 | MD/PW | Recommendations received. | CB |  | Complete. This is in our Strategy. |


| 7. | CB02 22/23 | Launch a project to look at ways in which KPIs can be displayed for Corporate Board. | Apr 23 | PW | Project complete | CB | April 23 | Complete. A Learning Analytics Project is being implemented. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8. | CB02 22/23 | Future meetings of the Board to receive confirmation that actions from the meeting with the Student Officers have been fed into the relevant committee(s). | Apr 23 and ongoing | TH/(LR) | On agenda as a standing item. Confirmation received relating to previous meeting with Student Officers. | CB | April 23 onwards | Complete. |
| 9. | CB02 22/23 | The Skills Matrix to be reduced to four categories and to include definitions that will aid in review completion. | April 23 |  | Revised skills matrix reviewed at CB03 22/23 | CB |  | Complete. <br> CB03, agenda item 10.2 |
| 10. | CB02 22/23 | A student success impact presentation to be arranged for Board 03. |  | TH/(LR) | Student success impact presented to the Board. | CB | Apr 2023 | Complete. <br> CB 03, agenda item 8. |
| 11. | CB02 22/23 | An item on strategic development to be added to the agenda for CB03. | April 23 | PK/LR | Strategic development discussed at CB03 | CB | Apr 2023 | Complete. <br> CB03, agenda item <br> 6. |
| 12. | CB02 22/23 | Develop current-year internal forecasts for continuation. | Apr 23 | $\begin{aligned} & \text { TH- } \\ & >\text { HAR } \end{aligned}$ | Current-year internal forecasts developed and presented. | CB | Mar 2023 | Complete. <br> CB03, agenda item <br> 8.1. (Presentation includes a slide estimating/predicting withdrawals.) |


4. Chair's Action Report
4.1. The data return was submitted to the OfS as per the financial presentation at the January Board.

## ITEMS FOR DISCUSSION

5. Chief Executive's Report including Marketing and Finance Presentation
5.1. The Board received and noted the Chief Executive Report.
5.2. The Marketing Presentation was made by the Marketing Director.
5.3. The Finance Presentation was made by the Finance Director.
6. Strategic Risk Report inc. Student Protection Plan
6.1. The Strategic Risk Report was discussed and updated.
7. Strategic Development
7.1. The Board received a presentation from the Chief Executive with contributions from the Marketing Director.

## HAR joined the meeting.

## 8. Student Retention (Success)

8.1. The Chair welcomed the Registrar and COO (HAR) to the meeting.
8.2. The Board received a presentation on retention, continuation, and student success.

ACTION: LR to organise the joint NEDs meet as a matter of urgency, before the strategy day.
ACTION: DB to ensure that continuation rates are discussed at the joint NEDs meeting.
ACTION: TH to ensure that Academic Board provide a way forward on improving continuation/student retention rates.
9. Institutional Health Data
9.1. The Board received the data dashboard headline report.

## HAR left the meeting.

10. Review of Code of Governance and Strategy
10.1. The Board received the review of the ICMP governance strategy.
10.2. The Board noted that the recommendations from the external review were minor and had (broadly) been accepted.
11. Review of Board composition including skills
11.1. The Board received the review of the skills matrix
11.2. The Board noted that the review of skills will aid in recruitment of the next NED

ACTION: PW to circulate the Skills Matrix for every member of Board to complete.
12. Board member CV update

### 12.1. Boards members were asked to review their online CVs

ACTION: All Board members to review their online CVs and provide amendments to LR
13. Board CPD Report
13.1. The Board received and discussed a report on Board CPD
13.2. MD requested a session on music industry and on student 'deal'/expectations

ACTION: JM to ask the Head of Industry Partnerships and Business Development to deliver a 'music industry' presentation to the next meeting of Corporate Board.
13.3. The Chair welcomed the CPD report.
14. Board Awayday Update
14.1. $\quad$ The Board received the draft agenda for the awayday on 21 June.

## ITEMS FOR INFORMATION

15. Subcommittee Business
15.1. The Board received and noted the Executive Committee report and minutes.
15.2. The Board received and noted the Academic Board report and minutes.
15.3. The Board received and noted the Audit Committee report and minutes.
16. OfS Compliance Quarterly Report
16.1. The Board received and noted the OfS Compliance Quarterly Report.
17. Quality Report
17.1. The Board received and noted the Quality Assurance and Enhancement report.
18. DAPs Transition Group update report
18.1. The Board received and noted the DAPs Transition Group report.

## 19. Portfolio Development Group update

19.1. The Board received and noted the Portfolio Development report.
20. Fit and Proper Test Declarations
20.1. The Board received the Fit and Proper Test Declarations.
21. Committee Effectiveness Reviews
21.1. The Board received and noted the Corporate Board Effectiveness Review.
21.2. The Board received and noted the Executive Committee Effectiveness Review.
21.3. The Board received and noted the Academic Board Effectiveness Review.
21.4. The Board received and noted the Audit Committee Effectiveness Review.
21.5. The Board received and noted the RGPC Effectiveness Review

## 22. Safeguarding and Prevent Quarterly Monitoring Report

22.1. The Board noted the Safeguarding and Prevent report
23. Graduation Ceremony Working Group Update
23.1. The Board received and noted the update on ICMP graduation ceremony 2023.

## ANY OTHER BUSINESS

24. There was no other business.
25. The Chair thanked Members of the Board and closed the meeting.
26. Date of next meeting
26.1. The date of the next meeting is Thursday, 13 July 3023 at 09.30 in the ICMP Boardroom

The meeting concluded at 12:57.

## Matters arising from the Corporate Board meeting on 27 April 2023

| Point | Board | Action to be taken | Target date | Action by | Success indicators | Report to | Date completed | Status and Evaluation |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1. | CB03 22/23 | The Student Engagement Officer to establish student feedback tracking system. | July 2023 | TH/LR | Student feedback tracker in use. | Quality |  | NEW ACTION |
| 2. | CB03 22/23 | The Student Engagement Officer to look at what is on offer through AdvanceHE and NUS for Student Representative training, in liaison also with Head of HR. and as necessary to put in a business case for this training. | July 2023 | TH/LR | Enhanced Student Officer and Student Rep training organised | Quality |  | NEW ACTION |
| 3. | CB03 22/23 | Investigate the feasibility of introducing a sabbatical officer role, initially part-time, as part also of actions relating to this year's External Governance Review. | $\text { July } 2023$ | TH | Feasibility of a sabbatical officer presented to CB. | CB |  | NEW ACTION |
| 4. | CB03 22/23 | Organise a presentation of the Learning Analytics Project to be made at the next meeting of the Board. | July 2923 | PW/LR | Presentation on learning analytics project made. | CB |  | NEW ACTION |
| 5. | CB03 22/23 | The October 2023 Board to include a student engagement/student union | July 2023 | PW/LR | Student engagement/SU on agenda | CB |  | NEW ACTION |


|  |  | item. |  |  |  |  |  |  |
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| 6. | CB03 22/23 | Organize a 'Gen Z' presentation for Corporate Board. | Jul 2023 | TH | ‘Gen Z’ presentation received by Board | CB |  | NEW ACTION |
| 7. | CB03 22/23 | Provide further strategy guidance for discussion at the Board Awayday. | Jun 2023 | PK | Strategy presentation delivered at the Awayday | CB |  | NEW ACTION |
| 8. | CB03 22/23 | Organise the joint NEDs meet as a matter of urgency before the strategy day. | May 2023 |  | Joint NEDs meet confirmed. | CB |  | NEW ACTION |
| 9. | CB03 22/23 | Ensure that continuation rates are discussed at the joint NEDs meeting. | May 2023 | DB | Continuation rates discussed at the joint NEDs meeting. | CB |  | NEW ACTION |
| 10. | CB03 22/23 | Academic Board to provide a way forward on improving continuation/student retention rates. |  | TH | An AcBo paper outlining plan for tackling continuation/student retention | CB |  | NEW ACTION |
| 11. | CB03 22/23 | PW to circulate the Skills Matrix for every member of Board to complete. | July 2023 | PW | Skills matrix completed by all Board members | CB |  | NEW ACTION |
| 12. | CB03 22/23 | All Board members to review their online CVs and provide amendments to LR | Jul 2023 | All | Online Board member CVs updated | CB |  | NEW ACTION |
| 13. | CB03 22/23 | IM to ask the Head of Industry Partnerships and Business Development to deliver a | Jul 2023 | JM | 'Music Industry' presentation delivered. | CB |  | NEW ACTION |


|  | 'music industry' presentation to <br> the next meeting of Corporate <br> Board. |  |  |  |  |
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